



Case Study Title: Infrastructure replacement project

Project Length: 2.5 years
Responsibility: Project Manager & System engineers
Budget: \$2.5M
Country: USA

Industry: Trading Company

Customer Profile: One of the largest trading companies headquartered in Japan

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M&E conducts site survey service in prior to Helpdesk Management service as well as onsite production services by the existing Helpdesk staff, in order to analyze and consult with Help Desk Management better.

Our survey includes various matters/items; such as hardware/software inventory, networking security, existing procedure, IT auditing, compliance & IT governance.

Takumi Miyazaki, Director, System Integration Department, System Infrastructure Services

Business Requirements/Solutions:

- Plan whole project for schedule, resource and budget.
Design, implemented AD system, Files server
Design and implement distribution system (Microsoft SCCM) to distribute Patch, software, and batch.
Design and implement Server monitoring system (Microsoft SCOM) to monitor servers by service level.
Implemented Symantec Antivirus, Backup exec
Customized and localization System and policy requirements from Japan to US.
Replace Existing system to latest Hardware and OS
The number of target server was 30
The number of target PC was 800

Benefits:

- Delivered all service on time successfully.
Minimize migration time by implementing distribution system and cloning system.
Minimize impacts to users b well prepared Migration process and training.
Standardized system helps minimizing support time after live.
Documentation helped
Completed all tasks in budget

Solutions Provided:

- Provided Migration solution for below systems
Migrated Windows 2003 to 2008R2
Migrated Windows XP to Windows Vista
Implemented Distribution system and monitoring system
Design Migration process
Provide documentations (system specification and implementation manual, User manuals.)



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